



NHS Stop Smoking Service Client Satisfaction Survey

It is important that NHS Stop Smoking Services know if there is anything that they could do to improve the support that they provide to smokers. Your views about this are very important to us and will be treated in the strictest confidence. The results of this survey will be used for research and service development purposes. **Please answer the following questions as honestly as you can, place the questionnaire in the envelope provided and return the questionnaire to your stop smoking advisor. Thank you.**

Please circle the appropriate number for each question:

1. Overall, how satisfied were you with the support you received to stop smoking?

Very Unsatisfied	Unsatisfied	Unsure	Satisfied	Very Satisfied
1	2	3	4	5

2. Would you recommend this service to other smokers who want to stop smoking?

No	Unsure	Yes
0	1	2

3. Have you smoked since your last appointment with the service?

No, not a single puff	Yes, just a few puffs	Yes, 1-5 cigarettes	More than 5 cigarettes
1	2	3	4

If there are any changes that you would like to see to the Stop Smoking Service, or if there was anything they did particularly well, then please write them here:

Now please place the questionnaire in the envelope provided and return it to your stop smoking advisor. Thank you.