My NCSCT Password is not working.

If your NCSCT password is not granting you access to the e-learning portal, please try the following steps:

1. Ensure the password you are using matches that shared with you via email, or that which you updated your password to.
2. Clear your internet history and saved NCSCT passwords on your device, then use a fresh search and login using your password.
3. Try clicking 'Login' instead of pressing the enter key, as this will clear the input boxes.
4. Try closing the page and using a search engine to access the NCSCT website instead of a drop-down menu or bookmark.
5. Type your email address and password in manually, rather than using any autofill saved on your device.
6. Clear any previously saved NCSCT passwords on your device.
7. Contact your internal IT department to clear your history and check your firewall.

If none of the above works, please contact enquiries@ncsct.co.uk.