

## I have changed my work email address or have not accessed the NCSCT training portal for a number of years.

If you have originally registered with the NCSCT using a different email address or surname, and can no longer access your account, please contact the enquiries team (enquiries@ncsct.co.uk) and give us the email address you registered with for verification purposes, even if the email is not in use. Additionally, including in the correspondence the year you received any NCSCT certifications would be useful for verification purposes. With this information, we should be able to assist you with accessing your existing account and altering the email address.