



I have forgotten my NCSCT training password

1. Go to the *e-learning* page: <https://elearning.ncsct.co.uk>

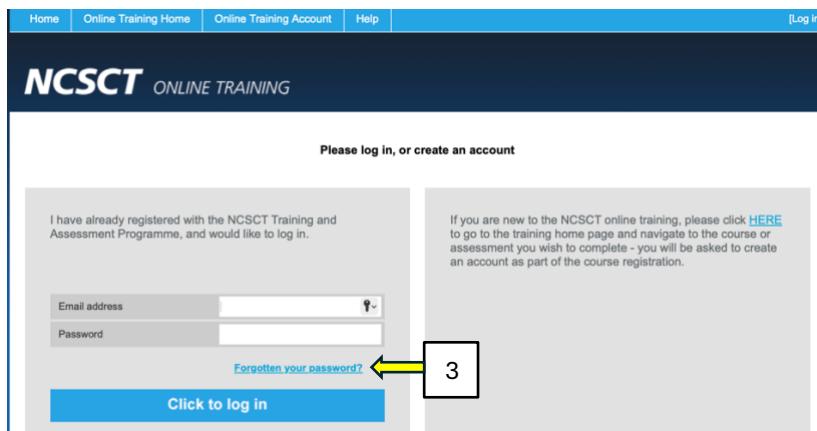
A screenshot of the NCSCT website. At the top, there is a blue header with the NCSCT logo and a search bar. Below the header, a navigation menu includes 'HOME', 'E-LEARNING', 'ENQUIRIES', 'NHS', and 'BRIEFINGS + PRACTICE GUIDANCE'. A yellow arrow points to the 'E-LEARNING' menu item, which is highlighted with a white box and the number '1'. The main content area features a woman in a beige sweater and a text box stating: 'The cytisine section of our online Stop Smoking Aids module now includes modelling film clips giving examples of how to discuss cytisine with clients'. Below this text is a link 'Available here'. At the bottom of the page, there is a footer with links to 'Briefings and practice guidance', 'NHS', 'Commissioning resources', 'Training resources', 'Stop smoking aids', 'Enquiries', 'Guidance and evidence reviews', and 'About us'. The footer also contains a small note about the NCSCT's role in supporting local and national providers.

2. Click on *Online Training Account*: <https://elearning.ncsct.co.uk/account>

A screenshot of the 'NCSCT ONLINE TRAINING' page. At the top, there is a navigation bar with 'Home', 'Online Training Home', 'Online Training Account' (which is highlighted with a white box and the number '2'), and 'Help'. To the right of the navigation bar is a 'Log in' button. The main content area features a photograph of two people in a training setting. Below the photo, the text 'Welcome to the NCSCT online training and assessment programme' is displayed. A note says: 'To begin, please click on the appropriate banner on the right hand side of this page.' Another note says: 'We have customised our training for a number of different countries and organisations, and those courses are accessed via the banner links.' A note for non-eligible users says: 'If you are not eligible to enter one of the training course sites, we have a number of open access courses that you can enter by clicking on the bottom link to the right: Open Access Courses.' On the right side, there are several banner links: 'NCSCT ENGLAND' (England), 'HSE Health Service Executive' (Ireland), 'GIG NHS Wales' (Wales), 'UK Armed Forces' (UK Armed Forces), and 'Open access courses' (for anyone interested in smoking cessation, not based in one of the countries listed above).

3. Select *Forgotten your password?*:

<https://elearning.ncsct.co.uk/account-passwordreset>



4. Enter your email address when prompted and press *Reset password*.

5. A new password will be sent to your inbox. Return to the login page and input your email address and new password to login.