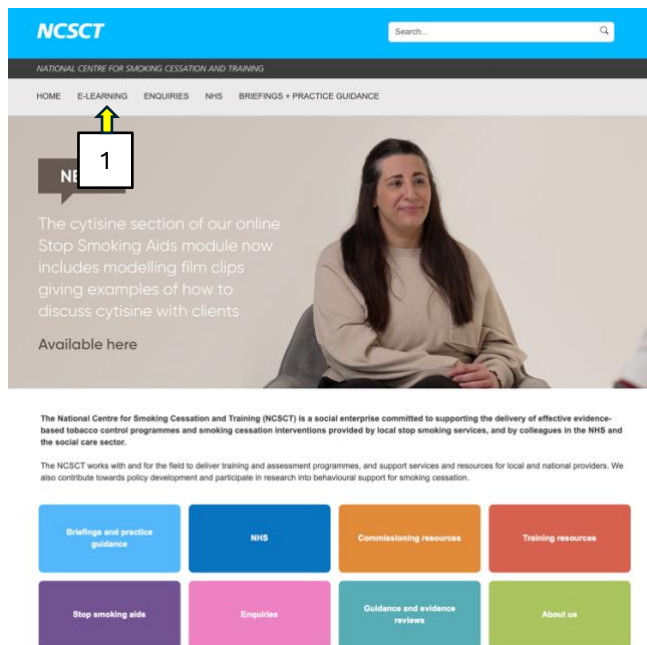


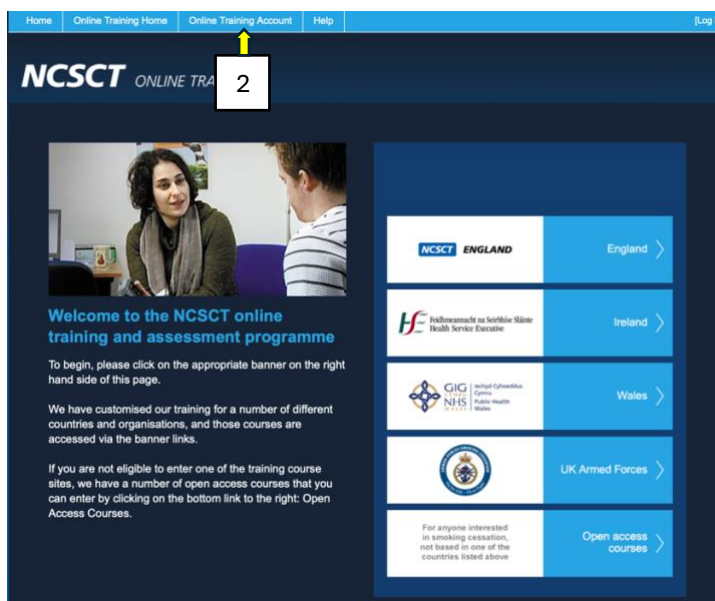


I have forgotten my NCSCT training password

1. Go to the *e-learning* page: <https://elearning.ncsct.co.uk>



2. Click on *Online Training Account*: <https://elearning.ncsct.co.uk/account>



3. Select *Forgotten your password?*:

<https://elearning.ncsct.co.uk/account-passwordreset>

The screenshot shows the NCSCT Online Training login page. At the top, there is a navigation bar with links: Home, Online Training Home, Online Training Account, Help, and a [Log in] button. Below the navigation bar is the NCSCT ONLINE TRAINING logo. The main heading is "Please log in, or create an account". There are two columns of text. The left column says "I have already registered with the NCSCT Training and Assessment Programme, and would like to log in." and contains input fields for "Email address" and "Password", a "Click to log in" button, and a link "Forgotten your password?". The right column says "If you are new to the NCSCT online training, please click [HERE](#) to go to the training home page and navigate to the course or assessment you wish to complete - you will be asked to create an account as part of the course registration." A yellow callout box with the number "3" and an arrow points to the "Forgotten your password?" link.

4. Enter your email address when prompted and press *Reset password*.
5. A new password will be sent to your inbox. Return to the login page and input your email address and new password to login.